



How to Manage Multigenerational Teams

Gain insight, challenge assumptions and embrace cross-generational diversity to build a more cohesive, higher-performing team

Is it unprofessional or efficient to conduct important work conversations through messaging apps? Is it polished or passive aggressive to include a period at the end of a text message? Today's workforce is more diverse than ever before. And with each generation carrying such a unique set of values, motivators, communication styles and skill sets, the days of a one-size-fits-all leadership approach are long past. According to Harvard Business Review, more than eight in 10 global leaders recognize that multigenerational workforces are key to growth, yet less than half of companies include age diversity in their DEI initiatives. Assess how your organization's current work environment, policies and technology address the needs of and impact the productivity of each generation.

Generationally diverse teams can have higher productivity and better outcomes than generationally uniform teams. Learn how to provide your team with what they need and ensure they feel valued, as well as respect tradition while embracing progress with our training. Hone your leadership style and tailor it to meet the diverse needs of your team.

In this one-day interactive session, you'll learn about the characteristics and values of each generation, how to tailor your leadership style to align and motivate them and how to build a culture of collaboration and understanding among your team. Using generational considerations as your guide, redefine your leadership style to focus on the individual while fostering the success of the group. Gain insight, challenge assumptions and leverage cross-generational diversity to build a more cohesive, higher-performing team.

What You'll Learn

- Recognize and understand workstyle differences.
- Identify the mindset and attributes of each of the generations currently in the workplace.
- Understand the causes of conflict and strategies to increase cooperation in a cross-generational team.
- Harness the power of cross-generational teams.
- Identify each generation's primary needs and develop a plan to effectively motivate them.
- Attract and retain a diverse workforce.
- Understand the causes of conflict and strategies to increase cooperation in a cross-generational team.